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## PRIVACY POLICY

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### BACKGROUND:

Quick Property Buy Ltd T/A Quicker House Sale understands that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of everyone who visits this website, [www.quickerhousesale.co.uk](http://www.quickerhousesale.co.uk). Our Site will only collect and use personal data in ways that are described here, and in a way that is consistent with our obligations and your rights under the law.

Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of this Privacy Policy is requested at a point when you make any contact with Quicker House Sale.

### 1. Definitions and Interpretation

In this Policy the following terms shall have the following meanings:

<b>“Account”</b>	means an account required to access and/or use certain areas and features of [Our] OR [My] Site;
<b>“Cookie”</b>	means a small text file placed on your computer or device by [Our] OR [My] Site when you visit certain parts of [Our] OR [My] Site and/or when you use certain features of [Our] OR [My] Site. Details of the Cookies used by [Our] OR [My] Site are set out in Part 14, below; and
<b>[“Cookie Law”</b>	means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003;]

### 2. Information About Us

Our Site is owned and operated by Quick Property Buy Ltd T/A Quicker House Sale, a company registered in England & Wales under company number 11939817

Registered address: 7 Woolmore Avenue Oldham UK OL1 2UD

Main trading address: 7 Woolmore Avenue Oldham UK OL1 2UD.

Data Protection Officer: Mr Atit Chopra.

Email address: [info@quickerhousesale.co.uk](mailto:info@quickerhousesale.co.uk).

Telephone number: 0800 9807258.

Postal address: 7 Woolmore Avenue Oldham UK OL1 2UD.]

We are a member of PRS Property Redress Scheme Membership No: PRS015807.

### 3. What Does This Policy Cover?

This Privacy Policy applies only to your use of Our Site. Our Site may contain links to other websites. Please note that we have no control over how your data is collected, stored,

or used by other websites and we advise you to check the privacy policies of any such websites before providing any data to them.

#### 4. **What Is Personal Data?**

Personal data is defined by the General Data Protection Regulation (EU Regulation 2016/679) (the “GDPR”) and the Data Protection Act 2018 (collectively, “the Data Protection Legislation”) as ‘any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier’.

Personal data is, in simpler terms, any information about you that enables you to be identified. Personal data covers obvious information such as your name and contact details, but it also covers less obvious information such as identification numbers, electronic location data, and other online identifiers.

#### 5. **What Are My Rights?**

Under the Data Protection Legislation, you have the following rights, which we will always work to uphold:

- a) The right to be informed about our collection and use of your personal data. This Privacy Policy should tell you everything you need to know, but you can always contact us to find out more or to ask any questions using the details in Part 15.
- b) The right to access the personal data we hold about you. Part 13 will tell you how to do this.
- c) The right to have your personal data rectified if any of your personal data held by us is inaccurate or incomplete. Please contact us using the details in Part 15 to find out more.
- d) The right to be forgotten, i.e. the right to ask us to delete or otherwise dispose of any of your personal data that we hold. Please contact us using the details in Part 15 to find out more.
- e) The right to restrict (i.e. prevent) the processing of your personal data.
- f) The right to object to us using your personal data for a particular purpose or purposes.
- g) The right to withdraw consent. This means that, if we are relying on your consent as the legal basis for using your personal data, you are free to withdraw that consent at any time.
- h) The right to data portability. This means that, if you have provided personal data to us directly, **OR** using it with your consent or for the performance of a contract, and that data is processed using automated means, you can ask us **OR** for a copy of that personal data to re-use with another service or business in many cases.
- i) Rights relating to automated decision-making and profiling. We do not use your personal data in this way.

For more information about our use of your personal data or exercising your rights as outlined above, please contact us using the details provided in Part 15.

It is important that your personal data is kept accurate and up-to-date. If any of the personal data we hold about you changes, please keep us informed as long as we have that data.

Further information about your rights can also be obtained from the Information Commissioner's Office or your local Citizens Advice Bureau.

If you have any cause for complaint about our use of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office. We would welcome the opportunity to resolve your concerns ourselves, however, so please contact us first, using the details in Part 15.

## 6. What Data Do You Collect and How?

Depending upon your use of Our Site, we may collect and hold some or all of the personal and non-personal data set out in the table below, using the methods also set out in the table. We do not collect any special category' or 'sensitive' personal data **AND/OR** personal data relating to children **AND/OR** data relating to criminal convictions and/or offences.

Data Collected	How We Collect the Data
Identity Information including valid photo id like copy of passport or driving licence which should have your full name, title, date of birth.	Electronic verification, in person with originals available or by post to Quicker House Sale 7 Woolmore Avenue Oldham OL1 2UD UK.
Contact information including Full Name, address of property you wish to sell, email address or phone number.	By completing a contact us form on our website <a href="http://www.quickerhousesale.co.uk">www.quickerhousesale.co.uk</a> , by email: <a href="mailto:info@quickerhousesale.co.uk">info@quickerhousesale.co.uk</a> or by phone 0800 9807258.
Business Information: Business name, registered address & key business owner's valid photo id like copy of passport or driving licence which should have your full name, title, date of birth.	Electronic verification, in person with originals available or by post to Quicker House Sale 7 Woolmore Avenue Oldham OL1 2UD UK.

## 7. How Do You Use My Personal Data?

Under the Data Protection Legislation, we must always have a lawful basis for using personal data. The following describes how we will **OR** may use your personal data, and our lawful bases for doing so:

In order to provide our services, it may be necessary to share a limited amount of your personal contact information with third parties, such as but not limited to solicitors, surveyors and investors. This information is shared solely for you to progress with the service you have requested.

We will never pass your details onto a irrelevant third party. The data you provide Quicker House Sale will only be used to facilitate your offer and/or to provide you with information and special offers around our services.

We will only use your personal data when the law allows us to. Most commonly, we will use

your personal data in the following circumstances:

Where we need to perform the contract, we are about to enter into or have entered into with you.

Where it is necessary for our legitimate interests and your interests and fundamental rights do not override those interests.

Where we need to comply with a legal or regulatory obligation

With your permission and/or where permitted by law, we may also use your personal data for marketing purposes, which may include contacting you by email **AND/OR** telephone **AND/OR** text message **AND/OR** post with information, news, and offers on our products **AND/OR** services. You will not be sent any unlawful marketing or spam. We will always work to fully protect your rights and comply with our obligations under the Data Protection Legislation and the Privacy and Electronic Communications (EC Directive) Regulations 2003, and you will always have the opportunity to opt-out. We will always obtain your express opt-in consent before sharing your personal data with third parties for marketing purposes and you will be able to opt-out at any time.

We will only use your personal data for the purpose(s) for which it was originally collected unless we reasonably believe that another purpose is compatible with that or those original purpose(s) and need to use your personal data for that purpose. If we do use your personal data in this way and you wish us to explain how the new purpose is compatible with the original, please contact us using the details in Part 15.

If we need to use your personal data for a purpose that is unrelated to, or incompatible with, the purpose(s) for which it was originally collected, we will inform you and explain the legal basis which allows us to do so.

In some circumstances, where permitted or required by law, we may process your personal data without your knowledge or consent. This will only be done within the bounds of the Data Protection Legislation and your legal rights.

## **8. How Long Will You Keep My Personal Data?**

We will not keep your personal data for any longer than is necessary in light of the reason(s) for which it was first collected. Your personal data will therefore be kept for as long as the individual is a customer of the company plus 5 years. This is subject to any overriding legal or regulatory requirements.

## **9. How and Where Do You Store or Transfer My Personal Data?**

The Internet is not a secure medium, therefore we store your data with 1&1 IONOS Hosted Email. 1&1 IONOS Hosted Email keeps mailbox safe and secure with top-level antivirus and anti-spam tools. There state-of-the-art virus protection keeps our mailbox safe from viruses and other online threats. The 1&1 IONOS data centres comply with strict European data privacy regulations, plus emails are automatically protected with SSL/TLS encryption with ISO 27001 certified data centres deliver data security, the best performance, and geo redundancy.

## **10. Do You Share My Personal Data?**

**We OR** will not share any of your personal data with any third parties for any purposes,

subject to the following exception[s].

If we sell, transfer, or merge parts of our business or assets, your personal data may be transferred to a third party. Any new owner of our business may continue to use your personal data in the same way(s) that we have used it, as specified in this Privacy Policy.

In some limited circumstances, we **OR** may be legally required to share certain personal data, which might include yours, if we are **OR** involved in legal proceedings or complying with legal obligations, a court order, or the instructions of a government authority.

**OR**

We may share your personal data with other companies in our network of property buying services.

**OR**

As outlined in part 7.

## 11. **How Can I Control My Personal Data?**

In accordance with GDPR, an individual has the right on request, to receive a copy of the personal information held by Quicker House Sale and to request that any inaccurate data be corrected or removed.

As a customer of Quicker House Sale, your personal rights are:

To be told by the Company what information they hold and for what purpose your personal data is being processed.

To be given a description of the data held and the recipients to whom it may be disclosed.

To have communicated in an intelligible form the personal data concerned, and any information available as to the source of the data.

Upon written request to the company's director, we will provide a statement regarding the personal data held about you.

It's your duty to inform us of changes to your details, if any of the information that you have provided to Quicker House Sale changes, for example if you change your e-mail address, telephone number or name, please let us know by sending an e-mail to [info@quickerhousesale.co.uk](mailto:info@quickerhousesale.co.uk) or by sending a letter to:

The Director,  
Quicker House Sale  
7 Woolmore Avenue  
Oldham, O11 2UD

## 12. **Can I Withhold Information?**

You may access our Site without providing any personal data at all. However, to use property buying services you may be required to submit or allow for the collection of certain data.

13. **How Can I Access My Personal Data?**

As stated in part 11.

14. **How Do You Use Cookies?**

**As present we do not use cookies.**

15. **How Do I Contact You?**

To contact us about anything to do with your personal data and data protection, including to make a subject access request, please use the following details for the attention of Mr Atit Chopra

Email address: info@quickerhousesale.co.uk.

Telephone number: 0800 9807258.

Postal Address: 7 Woolmore Avenue Oldham OL1 2UD UK.

16. **Changes to this Privacy Policy**

We may change this Privacy Notice from time to time. This may be necessary, for example, if the law changes, or if we change our business in a way that affects personal data protection.

Any changes will be immediately posted on Our Site and you will be deemed to have accepted the terms of the Privacy Policy on your first use of Our Site following the alterations. We recommend that you check this page regularly to keep up-to-date. This Privacy Policy was last updated on 29/04/2019.